



Professional Employment Opportunity

AWASIS AGENCY OF NORTHERN MANITOBA

UNIT/OFFICE: IT & Resource Department

LOCATION: Winnipeg, MB

Position: IT Support Technician
One (1) Full Time Permanent position

Summary of Position:

A key member of the IT department, the IT Technician is the primary point of contact for all end user Operating Systems and Microsoft Office related issues. The incumbent responds to, and resolves service tickets in a timely manner, supporting employees on technical issues and with problems relating to hardware and software. The IT Technician installs and configures computer hardware, software, systems, networks, printers and scanners. The incumbent must effectively communicate with a wide variety of people within the Agency, some of whom may not have strong technical knowledge.

Qualifications:

- Post-secondary education in a Computer Science program.
- ITIL, A+, MCSE certifications an asset.
- 3+ years in a similar role preferred.
- Proficiency with Microsoft Office Suite.
- Maintain a valid driver's license and have access to a reliable vehicle.
- Demonstrated understanding and respect for Indigenous culture
- Ability to speak Cree and/or Dene languages an asset.

Working Conditions:

- Fast-paced, community-based child welfare working environment.
- Independent work.
- Professional office environment.
- Access to sensitive information for which confidentiality must be maintained.
- Diverse culture.
- Background checks must meet Agency minimal acceptable standards.
- Overnight and remote travel approximately 30% of the time.

Salary: Awasis Agency offers a competitive salary and employee benefit package. Salary will be commensurate with education and experience.

Closing Date: Open until filled

Awasis Agency provides service to Indigenous children and families, therefore preference will be given to Indigenous applicants. **Applicants are encouraged to self-identify.** Individuals interested in this challenging opportunity please reference **Competition Number 2024-135 on your resume/cover letter and include it in the subject line of your email**, in confidence to:

Human Resources Department
Awasis Agency of Northern Manitoba
Competition #2024-135
315 McGee Street
Winnipeg, MB R3G 1M7
Fax: 204-790-4455
Email: hr@awasisagency.ca

We thank all applicants who apply, however, only those selected for an interview will be contacted.

Applicants may request reasonable accommodation related to the materials or activities used throughout the selection process.